

< Important notice on COVID-19 and Hospital Restrictions >

1)Restricted visits to inpatients

Due to the spread of COVID-19, **all visits are restricted** to ensure the safety of the patients in the hospital. There are limited exceptions to these restrictions for people who absolutely need to be with patients, such as on the day of surgery, or when discussions with doctors take place to make informed decisions. We will issue a visitor permit for those who are allowed to enter the facility. Only one visitor is allowed per hospital patient, per day. Permitted visitors can stay only up to 30 minutes. We understand the considerable inconvenience this may cause you and your family, but would greatly appreciate your understanding and cooperation.

<Permitted visitors and what they need to know>

■ **Visitors are allowed only for special circumstances such as being present upon hospital admission/discharge, on the day of surgery, or when discussions with doctors take place to make informed decisions.**

■ Your entry to the facility is strictly prohibited when you have a fever, cough or other COVID-19-like symptoms, or if you think you have been in close contact with someone who tested positive even if you have no symptoms.

■ Permitted visitors are required to wash their hands, use hand sanitizers, and wear a mask. (Masks are not offered to visitors at our hospital. Please remember to bring your own mask.)

[Inpatients who wish to purchase items at the kiosk]

For reducing contact with outpatients, inpatients can only visit the kiosk after 3 p.m. Please talk to a ward nurse on your floor if you have an urgent need to purchase something.

2)Testing

Tests are performed at the hospital giving priority on stopping the spread of COVID-19 and treating patients. Therefore, we do not offer genetic testing for personal reasons, and do not make testing available to those who wish to obtain COVID-negative certificates for international travel plans.

3)Helpline Telephone Services

If you have symptoms, you are asked not to come straight to the hospital, but to first call the COVID-19 helplines below:

■ Edogawa Ward COVID-19 Helpline for returnees and contact persons

Tel: 03-5661-1124 Operating hours: 9 a.m. to 5 p.m. (on weekdays)

■ Tokyo Metropolitan Government COVID-19 Helpline for persons with symptoms

Tel: 03-5320-4592 Operating hours: 5 p.m. to 9 a.m. the next day (on weekdays), 24 hours on weekends and holidays

4)For people who have a fever

1.If you think you might have contracted the virus, the first thing you need to do is to call the 'Edogawa Ward COVID-19 Helpline' .

2.If your doctor at a nearby clinic sees you and suspects COVID-19, please ask your doctor to call our hospital to check the time you could visit us. Please remember to bring a referral letter written by your doctor when you come.

3.Please note that you could face longer waiting times at the hospital in some cases, as many patients are expected to come.

All patients and visitors who come to our hospital are required to wear a mask, use hand sanitizers, and will be screened for fever prior to entering the facility.